



APPLICATION DEVELOPMENT FOR IMAGE SHARING FOR A SECURITY AGENCY

Client Description:

The client is one of the largest North-American security agencies.

Business Challenge:

- Take print-outs of missing persons, license plates, etc. for circulation among field officers.
- Lengthy turnaround time for data verification typically 24 hours so law enforcement agents, including officers on the street, could not access photos quickly.
- Deferred access to the database made the process of verifying the suspect details a delayed one.
- Dispatchers and Detective Bureau Officials required ample time to disseminate photographs of suspects based on inputs from officers on the street.
- The reports of the closed cases were sent through e-mails and the database updates were made later.

Solution:

Photo sharing application was developed exclusively for law-enforcement officials for confidentiality.

The features of the application are as follows:

- On-the-go Information access and updates regarding the case.
- Images of the people involved in the case can be updated straight away on the database. Cross-verification of the same can be done immediately by officials.
- Cloud servers keep phones free of evidence, aiding protection of data.
- Integration is possible with the right CAD, RMS, SharePoint and other partners.

Highlights:

- A law-enforcement exclusive app that is highly scalable and can handle increased demand.
- Collaborative framework that is cross-browser compatible.

Business Benefits:

- The response time for processing the information provided by field officers and gathering further details regarding it, was reduced by almost three folds.
- Access to databases like mug shot, licence plates, missing-person and composite drawings were made easy by the app.
- Officers will no longer need to wait for print-outs of images.



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